



Service Pack 2020

Released February 2020

Season of Security

New Service ~ New Certifications ~ New Staff



Security Awareness Training

By providing security awareness training alongside our other security offerings, your staff becomes part of the team to protect your business. After all, there is only so much security software can do if a user mistakenly hands over access to your network or sensitive information.



Cloud-Based Firewall

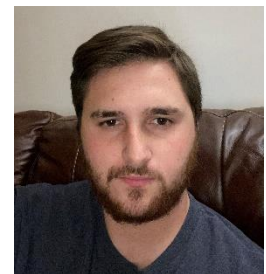
Domain filtering service is designed to improve security with tighter control over internet access. Stop malware with secure *DNS protection* before it enters your network. Get essential web security with URL filtering to protect your office and guests.

Security Certification of ACS Technicians: We have received the “*Security Awareness Training Certification*” from the FBI Criminal Justice Information Services Division. This allows us to continue supporting law enforcement departments as well as passing on the same security skills to all of our business clients.

2019 New Services:

- Voice-Over-IP Phones
- Web-Based Faxing

Mark is a new addition to our “*Rapid Response Help Desk*” team. His attention to detail and relaxed interpersonal skills have become an appreciated compliment to the ACS Family. The entire ACS Family remains blessed by God each day that we are able to help others. Although we specialize in IT, we remain available to assist in any way we can (encouragement, prayer, field test your baking skills).



Do not give ANYONE remote access to this computer unless you called them for a specific purpose or they know your access code (1014) Consider EVERYONE ELSE a fraud!

Alexander's Computer



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